



EXACT PACKAGING, INC. SERVICE and TRAINING PROGRAM

About Our Program

EPI Labeling and Inserting systems are easy to operate and maintain, and provide long production life with minimal downtime. Our installation and training programs and on going service contracts can ensure your staff remains trained on the machinery, and keep our units running continuously to maximize production uptime and minimizing the cost of maintaining the units.

Our Service technicians are all PMMI certified trainers that work with your group to determine what your initial installation and training needs are, and what follow up service and training programs will work best for your plant. Our technical support team will identify the critical issues involved in your packaging process, from minimizing downtime to efficient, effective training. These programs include operators, packaging specialist, maintenance personnel and line supervisors.

Benefits to your operation for in plant service and training include:

- Increased uptime
- Reduced equipment failure
- Reduced start-up and change over time
- Training programs for new employees
- Documentation to support your team's effort long after we leave

What the Program Includes:

- Assess training needs of your team by coordination with you prior to planning the training session.
- Build a program that will be classroom as well as on the equipment training, based on your requirement.
- Evaluate the training of your personnel with you after the training and leave you with recommended follow up and on going training aids.

EPI offers a complete range of training services for your labeling and inserting equipment. This includes initial installations, program start ups, employee refresher courses, new employee training, or service contracts tailored to your plant.

Our trainers are constantly under going recertification to maintain their PMMI (Packaging Machinery Manufacturers Institute) certified trainer status, and on going machinery and equipment training at our facility. The results provide you with trainers that are qualified to educate your operations staff and maintenance personnel in the correct, efficient, and safe way to operate and maintain your EPI Labelers and Inserters.

Our service technicians have an extensive background in packaging machinery, ranging from VFFS machinery manufacturing to years of experience in production environments. This group of technicians is always working to improve customer satisfaction through their training program as well as recommending product improvements to our equipment based on your input.

Properly trained staff helps reduce downtime, and increases reliability and profits!

